

Annual Report 2012

It is with great pleasure that I present to you Family Promise of Northern New Castle County's first ever Annual Report. This report provides a glimpse into the accomplishments we made possible *together* in 2012. As a supporter of Family Promise, you know that a large part of what makes our model effective is the hope we pass on to families in a time of need. This hope cannot easily be quantified but is significant. Hope is often the vehicle that drives families to reclaim their faith, feel empowered to find employment and encouraged once again to give their children a place to call home.

Family Promise NNCC places no restriction on the age or gender of children and work with both single and dual head of households. Our primary purpose is to keep families together during the traumatic experience of being homeless and help them get back on their feet. We remain in contact with families after they graduate for up to a year and ask them, "*What was most helpful during your time at Family Promise?*" Here is what a few said:



- A safe place to sleep and assistance with moving into my own place. Family Promise referred me to a landlord and assisted with the security deposit. I am so glad I was able to get a fresh start.
- Being a part of a larger family and feeling accepted.
- Self-reflection. You know you don't go through the process by yourself. You aren't doing things by yourself; you have the congregations and the staff who are so caring.

Why get involved with Family Promise NNCC?

One volunteer summed it up, "The families are awesome and they will touch your heart very quickly".

What does 2013 and the future hold?



We will continue to expand our **Pathway Programs**. We piloted our Pathway to Housing program last year and were effective in helping 5 families reduce their length of stay in the network by helping with first month's rent. We will pilot our Pathway to a Career program with at least 3 more families. This Pathway helps families increase their earning potential by gaining marketable skills through short-term trade or certificate programs. In 2012, we assisted three parents to secure licensure in their respective fields and helped one dad secure his CDL.

By building up these initiatives, we can serve even more families through our hospitality network.

Thank you all and I look forward to another year filled with hope and promise!

With Purpose, *Carolyn*

Carolyn Gordon, Executive Director, Family Promise NNCC



What We Accomplished

- 85% of families graduated and moved into their own safe, stable housing
- At 6 months post-transition from FPNCC, 92% of all families remain stably housed
- Decreased the length of stay from 112 days in 2011 to 68 days in 2012
- Celebrated our first homeowners and our first graduate from CDL truck driving training
- Launched our Pathway to Housing and Pathway to a Career programs helping families achieve *lasting* independence

Who Was Impacted?



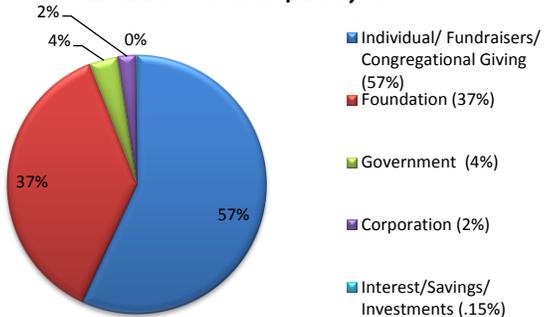
How Did We Do It?

- Served 71 individuals through 21 families in our network
- 24% of those served were under the age of 5
- 28 individuals served not through network with bus passes, clothing, furniture and case management
- Over 800 volunteers engaged through 29 congregations
- 30% of our 2012 families were experiencing homelessness for the first time

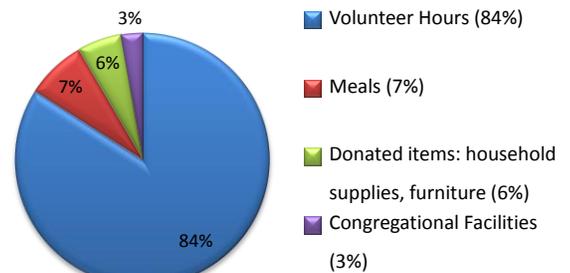
- 4,845 bed nights for children and their parents
- Food for 14,535 meals
- Over 14,860 volunteer hours: cooking, driving, mentoring
- 5 donated vehicles to keep families independent
- Over 100 workshops on budgeting, credit, resumes and more
- With the support of an active 15 member board, multiple committees, 3 staff, and over 30 congregation coordinators!

Financial Information

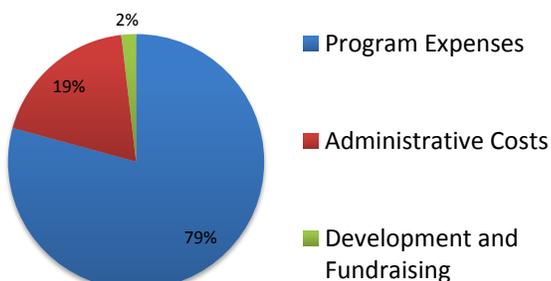
2012 Income: \$200,670



2012 In-Kind Donations: \$385,159



2012 Expenses: \$155,805



- Over \$40,000 of our 2012 income is earmarked for specific programming in 2013.
- If our administrative costs are spread over both direct income and in-kind expenses, it is approximately 5% of the total budget.
- In-kind donations refers to: volunteer hours spent as evening hosts, drivers, dinner preparers; the expenses congregations incur by opening up their facilities (i.e. water, heat, electric); and donated items for families' homes when they move out.

Congregations

Hosts

Offer overnight housing for families directly in their house of worship, one week at a time, 3-4 times/year.

Hosts have 30-50 volunteers serving dinners, sleeping overnight and driving the families to and from the Day Center.



Aldersgate UMC
Berea Presbyterian Church
Ebenezer UMC
The Evangelical Lutheran Church of the Good Shepherd
Grace Lutheran Church
Hockessin Baptist Church
Hockessin UMC
Limestone Presbyterian Church
Peninsula-McCabe UMC (new in 2012)
St. James Mill Creek Episcopal Church
St. Marks UMC
St. Philips Lutheran Church
Westminster Presbyterian Church
White Clay Creek Presbyterian Church
Skyline UMC (new in 2012)

Supports

Supply partner Host with volunteers, provides financial support for our mission.

Avondale Presbyterian Church
Bethel A.M.E. Church
Chester Bethel UMC
Chippey AUM
Congregation Beth Emeth (new in 2012)
Congregation Beth Shalom (new in 2012)
Hanover Presbyterian (new in 2012)
Impact Family Worship Center
Mt. Lebanon UMC
Resurrection Parish
Seeds of Greatness Bible Ministries
St. John the Beloved Catholic Church
St. Stephen's Lutheran Church
Trinity Community Church

Affiliated Supporters

Provide financial support, host supply drives and help Family Promise in other time-limited ways.

Asbury UMC
Kingswood UMC
Marshallton UMC
Rivercross Fellowship
St. Paul's UMC

Current Board of Directors

Kim McWatters, President
John Clatworthy, Vice President
Teri Suddard, Treasurer
Rev. Paul Lundmark, Secretary
Arita Brown (ret. December, 2012)
Merrie Bailey
David Glasscock
Rev. Robert Hall
Denison Hatch, esq.
Rev. Gregory Jones
Peter Kopf
Rev. Dennis Marshall
Scott MacLaughlin
La Vaida Owens-White
Clarice Ritchie
Andy Taylor, esq.



Staff

Carolyn Gordon, Executive Director
Cheryl Christiansen, Director of Community Engagement
Lutheran Volunteer Corps Member

Financial Supporters

Foundations

Alternative Gifts International
Chichester duPont
Laffey-McHugh Foundation
New Castle County Presbytery Speer Trust
Ohio Casualty Foundation
West Legacy Foundation
Wells Fargo Foundation

Corporations

Artisans Bank
Bank of America
Barclays Bank
JPMorgan Chase
Morris James LLP
MVP Builders
New Castle County
QPS, LLC

Congregations

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Grace Lutheran Church
Hockessin Baptist Church
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Resurrection Parish
Rivercross Fellowship
Seeds of Greatness Bible Ministries
St. James Mill Creek Episcopal Church
St. John the Beloved Catholic Church
St. Mark's UMC
St. Paul's UMC
St. Philip's Lutheran Church
Trinity Community Church
Westminster Presbyterian Church
White Clay Creek Presbyterian Church

And many, many wonderful individuals!



2012 Graduate Spotlights

“Miracle Comes In Time” from News Journal Article 12-24-2012:

Not wanting to separate, the Ruggiero’s stayed in motels and the garage of a family member for several months before they received help from Family Promise of Northern New Castle County. Thanks to the interfaith organization, Christmas is back on because the Ruggiero’s have a home.

“If we were in the same situation we were before, I mean like three months ago, Christmas wouldn’t even be in the picture,” Ruggiero said. “It wouldn’t. It would be [me worrying] about getting full time work and what are we going to do about food. “What they did within 90 days was nothing short of a miracle,” he said of Family Promise NNCC



John Gets His CDL and a Career is Born!

John always knew he would make a great truck driver; "it's in my blood" he would tell Family Promise staff. John's mother drove a school bus and both his father and grandfather drove a truck for a living. John wanted to pursue this career but with a family to provide for, he did not see how he could afford the schooling and go to school full-time. He secured employment, willing to taking any job possible but often with low wages, late night hours and an unpredictable schedule.

Family Promise saw the potential in John and saw how a little investment for this family could make a world of difference. Our **Pathway to a Career program** covered living expenses including rent for two months while John attended trucking school. This Pathway program helps families achieve short-term educational goals that will help them have a higher earning potential via getting on a career path. John now has his CDL and is driving with a reputable trucking company and the family is stable and happy.



Hope and Promise for Baby James and Charity!

Charity, James and their parents have a place to call home. Their mom is a Registered Nurse but was unable to work due to the upcoming birth of James. Dad’s income was not enough to carry them and they fell behind on rent. Our network welcomed them in the same night they called asking for help. After only two weeks in the network, this family of 3 (now 4!) moved into their own apartment, graciously provided through a landlord partner.

Because of the financial support of our volunteers and donors, we were able to cover the security deposit, helping them move into stable housing, thus opening up a spot in our network for another family in need. After they were settled into their apartment, with furniture donated from our network, they wrote us a note, stating **“we are so blessed and fortunate to have met all of you, and be part of your network. Your example inspired us to continue moving forward and look at the brighter side of life...”**



Learn More About Family Promise NNCC

- Join us for an **Inspirational Sessions**, the last Thursday of every month! Come take a tour of our mission.
Upcoming Dates:
April 25th 4:00pm-5:00pm • June 27th 8:30am-9:30am
May 30th 6:30pm-7:30pm • July 25th 12pm-1pm
- Call or email Family Promise NNCC: We would love to have you share your gifts and talents with us!
Phone: 302-998-2222 or Email: info@familypromisede.org